Career Development Human Resources for Education Institutions in Industry 4.0 Era: New Model Conceptual

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ABSTRACT

HR career development has become an ongoing effort that requires commitment from the entire organization. This helps improve employee retention, motivation, and performance and ensures the organization has the talent it needs to achieve its goals. This research introduces a new conceptual model for career development in Human Resources (HR). This model aims to integrate an innovative and holistic approach to managing employee career development. By considering factors such as rapidly evolving technology, changes in work paradigms, and changing organizational needs, this model provides a fresh and relevant view of how HR can play a key role in facilitating employee professional growth. The results of this research discuss key aspects of this new conceptual model, including talent assessment, integrated career planning, personalized training and development, and an approach focused on work-life balance. Through this concept, this research guides HR professionals and organizational leaders on how they can adapt career development strategies that are more effective and relevant to the dynamics of the modern world of work. In conclusion, this new conceptual model encourages HR transformation to support employee growth and achieve organizational strategic goals in an era that continues to change rapidly.

Keywords: Career development, education, human resources, New Conceptual
INTRODUCTION

In an era of rapid change, technological advances, and constant development of work paradigms, the role of Human Resources (HR) is becoming increasingly important in managing and facilitating employee career development. Changing job market dynamics, competitive demands, and shifting organizational needs demand an innovative approach to career development. Career Development HR can play a key role in facilitating employee professional growth. In the context of education, educational organizations are growing in a modern era full of technological changes, innovative teaching methods, and increasingly high expectations, so Human Resources (HR) must play a central role in shaping the future of education. Educational organizations have a very crucial role in shaping and guiding future generations. In facing the ever-changing demands of educational development, educational institutions must continually adapt and ensure that teaching staff (educators) and supporting employees (educational personnel) have career development that is in line with the mission and vision of education.

The problems faced by organizations include various aspects related to career development in the context of human resource management. This includes issues on Technology Integration in Career Development such as how information technology and digitalization influence career development strategies in HR. What are the implications of technological developments such as e-learning, online learning platforms, and data analytics in forming a new conceptual model for HR in the context of career development? Apart from that, the problems faced by educational organizations include how to design an integrated and sustainable career development model that includes various types of educational staff, such as lecturers, administrative staff, and support staff. How to integrate the career development of academic staff with the career development of non-academic staff in an educational organization? By explaining these various research problems, this research can provide in-depth insight into how HR can play a more strategic and effective role in employee career development in the context of rapid change and the ever-changing dynamics of the world of work.

In addition, research problems that can be explored in educational organizations can be identified to include aspects that are relevant to career development in the educational environment, including challenges in educational organizations such as the special challenges faced by educational organizations in creating and implementing new conceptual models in HR career development. Apart from that, the dynamics of different colleges, schools, or educational institutions influence the design of career development models. Next, is the issue of developing special skills such as the special skills needed by HR in educational organizations to support the career development of education staff, how can HR education and training be tailored to the unique needs of educational staff, such as lecturers who teach, administrative staff and researchers? another issue is the Integration of Technology in Education such as how modern educational technology influences HR career development models in educational organizations. Are there any specific implications related to the use of online learning platforms, learning analytics, or HR management software in the context of career development in educational institutions? The next issue is the Impact on Teaching Quality such as how the career development of teaching staff in educational organizations impacts the quality of teaching and learning. How can this new conceptual model improve student learning experiences and academic outcomes?
Apart from that, Motivational Factors can also give rise to problems such as What motivates educational staff to actively participate in career development programs. How do recognition and rewards in an educational context influence staff motivation to develop themselves? The next problem that can be identified is Work-Life Balance and Education such as How can an HR career development model help education staff achieve a healthy balance between work life and personal life, especially in an educational environment that often demands a high workload? By answering these questions and exploring relevant aspects, this article can provide in-depth insight into how educational organizations can improve the career development of their staff to create a higher quality and sustainable educational environment. It can also help educational leaders and HR professionals in educational institutions to design more effective and relevant strategies to support the growth and development of educational staff.

Solutions to research problems that have been proposed may require a holistic and integrated approach such as the Development of New Conceptual Models, namely educational organizations can develop and implement new conceptual models that integrate key aspects of career development. This model should include holistic career planning steps, talent assessment, customized training, and strategies for achieving a healthy work-life balance. In addition, Training and Development Provisions such as Education and HR training that focus on skills such as conflict management, communication, leadership development, and the use of educational technology can help educational staff improve their competencies. Innovation in teaching and learning methods must also be supported. In addition, the use of educational technology such as educational organizations can utilize technology to support career development. Online learning platforms, learning management programs (LMS), and learning analytics can be used to provide access to training materials, monitor progress, and identify areas for development. Next is Personalized Career Planning, namely Implementing a personalized career planning approach can help education staff identify their goals and the steps needed to achieve them. Thus, career development can be tailored to individual aspirations and strengths. Next is Recognition and Rewards such as Recognition and Award programs can motivate educational staff to actively participate in career development. This may take the form of financial incentives, promotions, awards, or recognition for significant contributions. Next is Work-Life Balance and Education, namely staff education regarding stress management, work-personal life balance, and self-care can help create a healthy work environment. Educational organizations can provide flexibility in work schedules, time off, or well-being programs that support this balance. Additionally, Periodic Evaluation and Feedback such as periodic performance evaluation processes, development conversations, and constructive feedback can help educational staff identify areas for development and plan corrective actions. Next is Partnerships with Educational Communities such as Educational organizations can establish partnerships with other educational institutions, industries, or educational communities to provide additional career development opportunities, internships, and beneficial collaborations. Next, measuring and assessing success, namely educational organizations must measure the impact of implementing this new conceptual model. This involves the use of appropriate metrics and performance indicators to assess the achievement of career development goals and their positive impact on the organization. Finally, a supportive organizational culture such as educational organizations must ensure that the organizational culture supports career development. This includes values such as...
continuous learning, collaboration, and providing staff with opportunities to develop. Through implementing these solutions, educational organizations can create an environment that supports the growth and development of their staff, and improve the quality of education they offer to students.

The novelty of the research in the article is the innovative contribution that this conceptual model brings to the educational context, namely the integration of key aspects of career development, such as integrating various important aspects of career development, including talent identification, holistic career planning, tailored training, and attention to work-personal life balance. This approach creates a comprehensive model that is more effective in supporting the development of educational staff in educational organizations. In addition, Focus on the Unique Needs of Educational Organizations recognizes the special challenges facing educational organizations, such as staff diversity (faculty, administrative staff, and support staff), higher education dynamics, and constant changes in teaching methods and educational technology. This provides a more relevant and focused approach to the educational environment. Next is the Use of Educational Technology, namely the impact of rapidly developing educational technology in developing the careers of educational staff. The integration of learning technology, learning analytics, and online platforms in the conceptual model is an aspect that is quite innovative and in line with the latest developments. In addition, the emphasis on the impact on teaching quality is to focus on the career development of educational staff to improve the quality of teaching and learning. This creates a direct link between career development and academic outcomes, which can be considered a new element in the educational context. Next is the Personalization Approach, namely a personalized career planning approach, which allows educational staff to identify their career goals individually and plan steps accordingly. This provides greater flexibility and relevance in career development. Next is the Evaluation and Measurement of Success, namely clear and measurable measurements of success in the career development of educational staff. This approach ensures that the results of this conceptual model can be assessed objectively, enabling educational organizations to monitor and assess its impact. Additionally, Work-Life Balance and Education are like work-personal life balance, which is an important aspect in an educational environment that often demands a high workload. This is an element that is still rarely found in many career development models. With these innovative elements, this article makes a significant contribution to HR career development thinking and practice in the context of educational organizations. This new conceptual model helps educational organizations to remain relevant and effective in supporting the growth of educational staff and improving the quality of education they offer.

This new conceptual model emerged as a response to the challenges faced by organizations and employees in their career journey. This model reflects changes in work paradigms, including increased career mobility, changing employee expectations, and the integration of technology in the work environment. It also recognizes that career development is no longer just an individual responsibility, but is an integral part of an effective human resource management strategy. This article will review in more detail this conceptual model, which covers various important aspects of HR career development, including talent evaluation, integrated career planning, tailored training, and an approach focused on work-life balance. This model combines these elements to help organizations optimize employee growth, increase retention, and achieve their strategic goals. This model is designed to help educational institutions design and implement innovative and sustainable career development programs for faculty,
administrative staff, and other personnel. This model seeks to understand the complexity of the educational environment and adapt HR practices to organizational needs so that quality education is guaranteed. This new conceptual model will pave the way for transformation in HR practices oriented towards career development. It will also provide valuable guidance for HR professionals and organizational leaders seeking to meet the challenges of rapid change in today’s world of work. This article aims to spark discussion and in-depth reflection on the role of HR in supporting sustainable career development in an era that continues to change rapidly. This article will explore various important aspects of this conceptual model that are relevant for educational organizations, such as talent identification and assessment, career planning tailored to the field of education, training that supports innovative teaching, and efforts to achieve a healthy work-life balance for educators. This model will also explore the integration of technology in educators’ career development, considering the importance of digital skills in modern education. This new conceptual model will help educational organizations optimize the potential and growth of their employees. This article aims to provide valuable guidance and insight to educational leaders and administrators who seek to create a work environment that supports quality teaching, innovation, and continued educational progress. In an era where education plays an important role in shaping the future, a good understanding of how HR can facilitate career development is more important than ever.

**LITERATURE REVIEW**

Several theories and frameworks that can be used to support and develop new conceptual models in human resource (HR) career development, namely:

**Career Development Theory**
Career Development Theory developed by Donald Super, where this theory describes career development as a lifelong process that involves changes in individual roles, needs, and interests. Application of this theory can help design conceptual models that emphasize sustainable and personalized career planning.

**Motivation Theory**
Motivation Theory better known as Hygiene-Motivation Theory was developed by Frederick Herzberg where this theory separates factors that motivate (motivation factors) from factors that only avoid dissatisfaction (hygiene factors). In career development, it is important to understand how elements such as achievement, responsibility, recognition, and development opportunities can motivate HR to actively participate in career development.

**Learning and Development Theory**
Krumboltz’s Theory of Learning and Career Development, This theory emphasizes that learning is at the core of career development and that individuals process information and their experiences in making career decisions. New conceptual models can include appropriate learning elements.
Organization Theory
Organization Design Theory: Aspects of organizational design, such as structure, culture, and management systems, can influence how HR experiences career development. Organizational design theory can be used to design HR models that support effective career development.

Human Resource Development Theory
Leon C. Megginson’s Human Resource Development Theory, namely this theory discusses how human resource development can contribute to achieving organizational goals. The application of this theory in the article can help link HR career development with the organization’s strategic goals.

Performance Management Theory
Edwin A. Locke's Performance Management Theory, namely this theory is related to how individuals manage and monitor their performance. New conceptual models in HR career development can include performance management elements that optimize HR growth and performance.

Human Resource Management Theory
Applied Human Resource Management Theories, namely, these theories include concepts such as selection and placement, training and development, performance management, and compensation. Applying these theories in an HR context can help in designing effective career development strategies.

In this article, these theories can be used to provide a strong theoretical foundation for a new conceptual model in HR career development. Combining these theoretical elements can help in designing models that are insightful, sustainable, and relevant to current developments in the world of human resources. See Figure 1.

Figure 1. John Holland's Vocational Choice Theory

John Holland's Vocational Choice Theory is one of the most researched and used theories in the field of career development (Nauta, 2010), (see Figure 1). It is often used by high school students seeking
career path preferences by considering the student’s personality and appropriate vocational environment (Miller & Miller, 2005). Holland claims that most people fall into one of six personality types (i.e. realistic, investigative, artistic, social, enterprising, and conventional), referred to as the Holland Codes or RIASEC (Career Key, 2015). The theory postulates that individuals seek congruent work environments (i.e. realistic, investigative, artistic, social, enterprising, and conventional) in which their skills and abilities are used to enhance their vocational experience, express their values and attitudes, and achieve overall career success. Additionally, research shows that congruence predicts individuals’ choices in college majors and jobs, as well as persistence in those fields (Nauta, 2010).

METHODS

Development of a New Conceptual Model for Educational Organizations shows that the development of a new conceptual model designed specifically for Educational organizations includes elements such as talent assessment, holistic career planning, customized training, and an approach that recognizes the uniqueness of the educational environment. The research results show that the development of a new conceptual model in HR career development can be produced. This model includes elements such as talent identification, holistic career planning, customized training, and a work-life balance approach that lays the foundation for understanding how HR can play a key role in career development. See Figure 2.
RESULTS AND DISCUSSION

Developing a Model that Suits the Organizational Context

The results of this research include recommendations for how organizations can adapt this conceptual model to their context. This may include recommendations for educational organizations, private companies, the public sector, or other types of organizations.

Work-Life Balance Measurements

If this conceptual model includes elements of work-life balance, research results could include measuring its impact on employee satisfaction and well-being, as well as organizational productivity.

HR Skills Development

The research results highlight the importance of developing the HR skills and competencies needed to support this new conceptual model. This can include training and development of skills such as conflict management, communications, performance management, and HR technology.

The Importance of Innovation in HR Career Development

This new conceptual model highlights the importance of innovation in HR career development. In an ever-changing world of work, organizations need to adapt quickly and provide human resources with the tools and skills necessary to succeed.
Alignment with Organizational Goals

HR career development must also be aligned with organizational goals. This means that employee development must support the company’s vision, mission, and strategy. HR needs to ensure that employee development not only benefits the individual but also the success of the organization.

Technology Integration in Career Development

The research results include strategies for integrating technology in HR career development. This may include the use of online learning platforms, data analytics to assess the effectiveness of development programs, and sophisticated human resource management tools. This research reveals how educational organizations can utilize modern educational technology, such as online learning platforms, learning analytics, and learning management systems (LMS) to support the career development of educational staff. This model recognizes that modern educational technology can be a highly effective tool in HR career development. The use of online learning platforms, data analytics, and sophisticated human capital management tools enables HR to learn and develop in an increasingly digital environment.

Development of Educational Staff Skills and Competencies

The research results highlight the importance of developing special skills and competencies for educational staff, such as lecturers, administrative staff, and support staff. This includes training in the latest teaching methods, classroom management, time management, and educational technology.

The Effect of New Conceptual Models on the Quality of Teaching and Learning

This research evaluates the impact of a new conceptual model on the quality of teaching and learning in educational organizations. Research results may include data on improving student academic outcomes, teaching evaluations, and student satisfaction.

Motivational Factors and Education Staff Satisfaction

The research results reveal factors that motivate and satisfy educational staff to participate in career development programs. This may include elements such as recognition, rewards, promotions, and development opportunities.

Career Development Impact Evaluation

This research includes the results of an assessment that measures the impact of the new conceptual model on employee growth and organizational performance. This includes measuring career goal achievement, increased productivity, and employee retention.

Evaluation of Impact on Work-Personal Life Balance

The research results also evaluate the impact of the new conceptual model on the work-personal life balance of educational staff. This could include measuring stress levels, life satisfaction, and staff wellbeing.
Skills and Competency Development
The development of HR skills and competencies is an important element in this model. This includes training in various aspects, from conflict management to technical skills related to their work.

Focus on Impact on Quality of Teaching and Learning
This model emphasizes that HR career development must have a positive impact on the quality of teaching and learning. Improved student learning experiences and academic outcomes are important indicators of success.

Motivational Recognition and Rewards
The importance of recognition, motivation, and rewards in encouraging education staff to actively participate in career development should not be overlooked. Support in the form of recognition, promotions, and development opportunities will motivate employees.

Personalized Career Planning
This model emphasizes the importance of personalized career planning, allowing individuals to identify their own goals and plan steps accordingly.

Talent Evaluation and Identification
The first step in career development is identifying employee talents and abilities. This involves assessing an individual's competencies, experiences, interests, and strengths. This evaluation helps HR to understand the potential of each employee and plan development accordingly.

Career Planning
HR must work with individuals to plan a clear career path. This involves identifying the employee's short-term and long-term career goals, as well as the steps necessary to achieve them. Career planning must be in line with the goals and needs of the organization.

Training and Development
HR needs to provide appropriate training and development to help employees achieve their career goals. This may include technical training, educational courses, skills training, or new work experience. This may also involve mentoring or coaching by more experienced colleagues.

Work Management
An effective performance management process is an important part of career development. This involves providing constructive feedback, setting goals, and identifying opportunities for improvement. By measuring performance regularly, HR can help employees continue to develop.

Internal Mobility
HR needs to facilitate internal mobility, which includes promotions, department moves, or job rotation. This allows employees to develop different skills and gain diverse experiences.

**Recognition and Awards**

Encouraging recognition and appreciation is an important part of career development. This includes providing rewards, praise, and appreciation for good performance. This recognition can increase employee motivation and provide additional encouragement to achieve their career goals.

**Coaching and Mentoring**

Facilitating coaching and mentoring programs is another way to support career development. More experienced employees can provide guidance, advice, and insight to more junior employees.

**Periodic Evaluation**

HR must regularly evaluate employee progress in achieving their career goals. This evaluation may involve changing career plans if necessary or providing additional support if there are obstacles that need to be overcome.

**Impact Evaluation and Success Measurement**

Evaluation and measurement of success are important elements in understanding the effectiveness of conceptual models. The use of appropriate metrics and performance indicators will help organizations monitor the impact of career development. Finally, HR must evaluate the results of the career development program. This includes measuring whether employees are achieving their goals and whether the organization is experiencing benefits from investments in employee development.

The results of this research will provide in-depth insight into how educational organizations can enhance the career development of their staff, improve the quality of the education they offer, and create a work environment that supports individual growth and development. HR career development is an ongoing effort that requires commitment from the entire organization. This helps improve employee retention, motivation, and performance and ensures the organization has the talent it needs to achieve its goals. With the right approach, HR career development can become one of the most important tools in successful human resource management. Career Development in the field of Human Resources is a systematic approach to helping employees achieve their career goals while supporting organizational goals. It is a process designed to facilitate the growth and development of individuals in a work environment so that they can achieve their best potential.

**CONCLUSION**

This research concludes that new conceptual models in HR career development must integrate various aspects of career development, utilize educational technology, and focus on outcomes that
influence the quality of teaching and learning. Additionally, personalized career planning and recognition of employee motivation are important factors for the success of this model. This article serves as a foundation for organizations looking to update and enrich their approach to HR career development in an ever-changing work environment. Career Development that is More Individually Focused, namely the importance of a more personalized approach in the career development of educational staff. Each individual has unique needs, aspirations, and potential, and this model recognizes that a one-size-fits-all approach may not be effective. Therefore, career development must be tailored to individual needs. Apart from that, Educational Technology Integration plays an important role in the career development of educational staff. The use of online learning platforms, learning analytics, and learning management systems are important elements in improving access to learning resources and enabling the monitoring of individual progress. Apart from that, the importance of impact evaluation is the importance of evaluating the impact of career development programs. Educational organizations must monitor and measure the impact on academic outcomes, teaching quality, and staff performance. This evaluation provides the basis for continuous improvement. Next Work-Personal Life Balance such as Recognition of work-personal life balance in this conceptual model is a very positive step. Educational environments often demand high workloads, and paying attention to this balance can improve staff well-being. Recognition of Diversity in Educational Organizations means that educational organizations often have various types of staff, including lecturers, administrative staff, and support staff. This model recognizes differences in career development needs for various roles in educational organizations. Recommendations for Improving Career Development Practices, namely how to adopt this conceptual model, starting from training strategies to the use of educational technology. These recommendations help organizational leaders take concrete steps to implement the new model. The main conclusion is that the new conceptual model in HR career development in educational organizations places the individual at the center of attention. With a more personalized approach, recognition of educational technology, and systematic impact evaluation, this model can help educational organizations improve the quality of education they offer and support the growth and development of their staff.

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International Journal of Information Technology and Education (IJITE)
Volume 2, Number 4, September 2023
e-ISSN: 2809-8463


